

OnePath[®] is HERE TO HELP YOU ALONG YOUR JOURNEY.



1 ENROLLMENT

Your healthcare provider will complete the OnePath Start Form and you will sign the Patient Authorization before it is submitted to OnePath.



2 MEET YOUR PATIENT SUPPORT MANAGER

Once the form is received by OnePath, and you are determined eligible, you'll receive a welcome call from your dedicated Patient Support Manager. They will explain the OnePath process, the support available to you, and send you additional welcome information.



3 ACTIVATE YOUR PATIENT PORTAL ACCOUNT

After your welcome call, you will receive an activation email granting you access to the OnePath Patient Portal and Mobile App, which will allow you to find information, update health details, chat live with a Patient Support Manager, and track health events in a private eDiary.



4 INSURANCE AND FINANCIAL OPTIONS

Your Patient Support Manager will share the outcome of your benefits investigation, explain your benefits, and answer your questions. Regardless of the outcome, they will help you understand your options that may help cover the cost of treatment.



5 PREPARING TO START THERAPY

Your Patient Support Manager will work with your specialty pharmacy to get your medicine to your home or site of care. If applicable, your Patient Support Manager can also coordinate nursing services for product training.



6 MEDICATION RECEIVED

Your first shipment of medication is delivered from your specialty pharmacy to you or to your site of care.



7 ONGOING SUPPORT AND MORE

Your Patient Support Manager is here throughout your treatment journey to help you access therapy and support.

“As a Patient Support Manager, supporting and empowering individuals and caregivers as they navigate the process of accessing treatment is an amazing honor. I can only hope to match their strength and courage.”

— NINA, ONEPATH PATIENT SUPPORT MANAGER



Learning about resources



Monitoring insurance changes



Meeting other patients



Traveling with medication



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